



## Christmas Emporium Claw Machine T&Cs 2024

### Christmas Emporium Claw Machine T&Cs 2024

#### Background and Priority

The Christmas Emporium Claw Machine promotion is subject to Manx Telecom General Terms & Conditions and Service Descriptions for the relevant Broadband, Fixed and/or Mobile services. Unless the context otherwise requires, terms and phrases defined in the General Terms & Conditions and Services Descriptions will have the same meaning when used in these promotion terms.

#### The Christmas Emporium Claw Machine Promotion is open to:

- Individuals who have spun the wheel in store after checking-in at Manx Telecom Shop, 15-17 Strand Street, Douglas, Isle of Man.

#### Promotion Mechanics:

##### How to Enter:

- Individuals who check in to the Manx Telecom store will be asked by the member of staff who checks them in if they would like to 'spin the wheel' to be in with a chance of **one** play on the Claw Machine.
- If the individual agrees, they use the 'spin the wheel' app on the dedicated iPad situated at 'check in'. If it comes up YES, the staff member manning check-in will offer them a token that must be played at that moment. If the 'spin the wheel' says NO, they don't get to play on the machine.
- Tokens must be used immediately and cannot be taken out of the store.
- The individual is allowed **one** play only on the Claw Machine. If they decline to use their token at that moment, they forfeit their opportunity to play.

##### Gameplay:

- Players must use their skill to grab a ball with the claw machine and drop it into the designated area within the allotted time.
- If successful, a member of staff will confirm the prize inside the ball and retrieve it for the player.
- If no ball is successfully grabbed or the time runs out, the game ends, and the player is disqualified from that round.

#### Promotion Period:

- Start: 08:00, Tuesday 5th November 2024
- End: 17:00, Monday, 6th January 2025

#### Claw Machine Availability:

Issue Date: 5<sup>th</sup> November 2024

Page 1 mtbclawcomp.v1.0.LB.2024

Registered office Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX Registered in the Isle of Man no 5629V



### **Christmas Emporium Claw Machine T&Cs 2024**

From 5<sup>th</sup> November 2024 to 6th January 2025

#### Prizes:

- HMD Barbie handset
- iPhone 15
- Samsung Galaxy A54
- Samsung Galaxy S23
- Xbox Series X
- Playstation 5 Pro
- AirPods 4
- Garmin Forerunner 55
- Amazon Kindle
- Amazon Echo Dot (5th Gen)
- Sony Wireless Headphones
- Fire TV Stick (3rd Gen)
- GoPro Hero (£199 value)
- Nintendo Switch Lite (£209 value)
- Paygo top-ups (5 x £20)
- Vouchers: 2 x £100, 5 x £50, 5 x £25
- 50 x screen protectors
- 5 x MT branded Santa hats
- 216 x chocolate coins

Prizes are non-transferrable, cannot be redeemed as cash or swapped in store for any other products and are not for resale. The winner will receive their prize when they have traded in the claw machine ball that they have won from the machine. The winner must comply with all instructions provided by Manx Telecom (the Promoter). Prize must be taken at a time stated by the Promoter, no alternative dates / times or prizes are available. No more than one play per person for the duration of the promotion.

1. This promotion is open to all Isle of Man residents aged 18 and over excluding employees of Manx Telecom or any of its subsidiary companies, their families (including spouse, siblings, parents, relatives), agents or anyone else connected with this promotion. Manx Telecom reserves the right to verify the eligibility of entrants. Manx Telecom may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of a play and the prize may be withheld until and unless Manx Telecom is satisfied with the verification.
2. The instructions provided at the point of entry will form part of the Terms & Conditions of this promotion and in the event of a conflict, these Terms & Conditions take precedence.
3. The winner(s) will be selected in the defined periods shown above and based upon the criteria set out above. All winners will have exhibited an element of skill with the Christmas Emporium Claw Machine promotion and Manx Telecom will have final say in the event of any disputes.



#### **Christmas Emporium Claw Machine T&Cs 2024**

4. The winner will be notified at the time of event of the promotion by the Christmas Emporium Claw Machine preferences. The prize is awarded conditionally upon acceptance at the event. If any prize is unclaimed or declined, the prize shall be deemed as unclaimed or unaccepted and will be returned to the Claw Machine.
5. Manx Telecom will not be responsible for any inability of a prize winner to take up the specified prize.
6. Manx Telecom will not be responsible for the loss or damage to the prize once it has been claimed and no replacements will be offered. It is the prize winners' sole responsibility to observe any conditions relating to the prize, for example a voucher validity period of 12 months from the date of issue.
7. Unless otherwise expressly stated, where the prize requires attendance at a specific venue, the winner and any permitted companions will be solely responsible for travel to and from the venue and all other expenses. Manx Telecom assumes no responsibility and is not liable for any costs, charges, or expenses which winners may be required to pay at any time in connection with a Prize.
8. Manx Telecom reserves the right to provide substitute prize(s) of similar value should the specified prize(s) become unavailable for reasons beyond its control. Cash or credit alternatives will not be offered. None of the prizes are transferable.
9. In the event of fraud, abuse, and/or an error affecting the proper operation of this promotion, including the allocation of more prizes than are available, MT reserves the right to end or suspend the promotion; amend these terms & conditions; declare void the notification of winner(s).
10. If any provision of these Terms and Conditions is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.
11. The winner(s) may be required to participate in publicity connected with this promotion and it is a condition of entry that the winner agrees to their photo, name and country of residence being made publicly available if they win.
12. Manx Telecom is the data controller of the information you provide, in relation to your entry into the survey associated with the promotion and will deal with your data in compliance with the Isle of Man Data Protection Act 2018. You voluntarily provide your name, email address and mobile telephone number, which will be used for marketing purposes only. If you have any concerns regarding protection of your data, you can contact our Data Protection Officer by emailing [dataprotection@manxtelecom.com](mailto:dataprotection@manxtelecom.com). You also have the right to lodge a complaint with the Isle of Man Information Commissioner's Office.
13. Manx Telecom's decision is final, and no correspondence will be entered into.
14. Manx Telecom reserves the right to suspend, cancel or amend the promotion and/or review and revise these terms and conditions at any time without giving prior notice and by continuing to take part in the promotion subsequent to any revision of these terms and conditions, entrants shall be deemed to have agreed to any such new or amended terms.
15. This promotion is governed and construed in all respects in accordance with the Laws of the Isle of Man and the parties hereby submit to the non-exclusive jurisdiction of the Manx Courts.
16. By participating in this promotion, Manx Telecom customers consent to the Manx Telecom team reviewing their account status.



#### **Christmas Emporium Claw Machine T&Cs 2024**

17. The Promoter of this Competition is Manx Telecom Trading Ltd, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX ("MT"). Tel: 624 624

Updated: October 2024

#### **Manx Telecom Privacy Notice**

Under the Data Protection laws, we (Manx Telecom Trading Limited) are classified as a Data Controller, which means we determine the purposes and means of processing your personal information.

We take the privacy of your information very seriously and ask you to read this Privacy Notice carefully as it contains vital information on:

- The personal information we collect about you.
- What we do with your information
- Who your information might be shared with
- Your rights as a data subject

#### **What information do we collect?**

The following information is collected from you when completing forms on our websites or by contacting us (phone, email or in writing). This information may include:

- Your name
- Email address
- Telephone number

Why are we collecting this information?

This information is being collected so that we may contact you for marketing purposes if you opt in.

#### **Do we share your information?**

We may have to share your personal data with:

- Approved third parties who provide us with services to enable us to deliver services to you.
- Regulators and other authorities for the purposes of prevention, detection and prosecution of criminal offences or issues relating to national security or, where we are required to do so in the event of a national emergency to comply with other legal or regulatory requirements.

Some external third parties (for example our suppliers) are based or have offices outside the European Economic Area ('EEA'); if they process your data as part of our relationship with them, it may mean that your personal data is transferred outside the EEA. Where this occurs, we will ensure that an adequate level of protection is applied in accordance with the Data Protection Laws.

#### **How long do we retain your information?**



#### **Christmas Emporium Claw Machine T&Cs 2024**

We will ensure personal data which has opted into our Marketing will not be kept for longer than is necessary. Any data that has opted out as part of this promotion will be erased following the closure of the promotion, no later than 31<sup>st</sup> January 2025.

#### **Your rights as a data subject**

You have the right to request a copy of the information held about you. If this information is incorrect, or you wish to have it removed, you have the right as an individual to request it to be rectified or erased. We will verify your identity prior to a request being actioned.

If you object to the processing or feel that the personal information retained by us is inaccurate or is being unlawfully processed, please inform us and we will restrict the processing until the matter has been investigated and corrected.

#### **Contact details for Data Protection Officer**

Manx Telecom Trading Limited, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX, call us on 01624 624624 or by e-mail to: [dataprotection@manxtelecom.com](mailto:dataprotection@manxtelecom.com).

#### **Complaints regarding data protection**

You have the right to lodge a complaint with the Isle of Man Information Commissioner's Office, whose contact details can be found at [www.inforights.im](http://www.inforights.im).

#### **Contact Us**

Questions, comments and requests are welcomed and should be addressed to Manx Telecom Trading Limited, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX or by email to [marketing@manxtelecom.com](mailto:marketing@manxtelecom.com)